



Purchase Terms & Conditions

North Fork Native Plants (NFNP) is committed to producing the highest quality native plant products, service and knowledge to meet your native plant revegetation needs.

- **Ordering** - The availability of specific species, sizes and quantities may vary. We do our best to keep our availability up to date, but it can change quickly. Please do not hesitate to confirm availability before placing orders. Custom growing services are also available. Orders may be placed by phone or email. Availability lists reflect wholesale pricing. A minimum order may be required. Sales tax may apply. Please contact Rebecca Wright at (208) 354.3691 ext.701 for any questions.
- **Deposits** - for orders over \$1,000, a 30% Deposit is required to reserve stock plant material. For custom growing, a 30-50% Deposit is required to reserve production space and initiate growing. Deposits are NON-REFUNDABLE unless otherwise agreed upon with NFNP in writing.
- **Payment** - We accept check, ACH and Credit Cards as acceptable forms of payment. Payment must be received in full within 30 days of invoice receipt, unless other terms have been approved with NFNP. Service fees will apply to overdue accounts. Please note all Credit Card payments come with a 3.65% fee.
- **Warranty** - NFNP guarantees our products are alive and in healthy condition upon delivery or pick up. Every effort has been made to ensure our plants are free of damage, defect, disease or pest and all plants are labeled true to species. We do not warranty plant survival after buyer assumes possession but make every effort to advise buyer upon purchase of proper growing conditions and care to ensure revegetation success.
- **Order Discrepancy** - Any discrepancies pertaining to the condition, size or quantity of any delivery must be received within 24 hours of receipt of plant material. NFNP will make every effort to replace or refund any verified order discrepancies.
- **Cancellation/Delay** - Orders canceled or delayed less than 72 hours before their scheduled shipment from our facility may be subject to additional fees for restocking, handling and maintenance. Orders delayed past the active growing season may also be subject to overwintering fees. For Custom grown material, NFNP does not assume risk for any overwinter loss that occurs. NFNP will make every effort to ensure all plant material is properly stored and maintained during the winter months. Any clients that reduce their order quantity (partial cancellation) will forfeit the respective amount of deposit. Fully cancelled orders will forfeit all of the deposit. In no way should this policy be viewed as a penalty to our customers as it is only designed to cover our labor costs of growing and maintaining the plants until they are shipped or picked up for your project.

(208) 354.3691

1499 South 6000 West Rexburg, Idaho 83440

- **Shipping** - Depending on order quantity and product size plant products are either delivered by NFNP equipment, Semi truck flatbed trailers or box shipments. Once NFNP has dropped off your box shipment with the third-party shipping company (FedEx or UPS), it then becomes the customers responsibility to communicate with the shipping company regarding any delivery issues. All Semi truck shipping is done via third party shipping companies. Shipping costs are subject to change. Unless otherwise stated, delivery cost is NOT included in the unit prices. NFNP is not responsible for unloading the plants from the delivery truck. Additional fees will be added if the customer has arranged for NFNP to unload the plants upon delivery.

Your signature below indicates that you have read, understand, and agree with the Terms & Conditions found on this document:

Name	Signature	Date
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